

Department Of Fire Services Incident Support Unit (ISU) Activation Procedure



The Department of Fire Services, Incident Support Unit is now available to support the Fire Service in Commonwealth.

To request the unit to respond please call MEMA (Massachusetts Emergency Management Agency) at the Framingham Headquarters, 24 hours a day seven days week at:

508-820-2000

You will be asked the following:

- **City, Town or Agency requesting the unit**
- **Contact name and phone number**
- **Nature of the incident**
- **Exact location for the Vehicle to stage**

A phone call will be returned with the Status and the ETA of the unit and the team.